

Assurance Statement

related to the Royal Dutch Shell plc processes for carbon credit procurement, reconciliation, retirement and Shell-branded certificate production.

Terms of Engagement

This Assurance Statement has been prepared for Shell Global Solution International B.V., Carel van Bylandtlaan 30, 2596 HR the Hague, The Netherlands (hereafter referred to as "Shell").

Lloyd's Register Quality Assurance Ltd ("LRQA") was commissioned by Shell to assure its processes for carbon credit procurement, reconciliation, retirement and Shell-branded certificate production, with the following scope:

Verification of the integrity of the processes for carbon credit procurement, reconciliation, retirement and Shell-branded certificate production, in support of Shell's Net Carbon Footprint and Customer Value Propositions (CVP).

This Assurance Statement will be used to support the Shell Net Carbon Footprint verification. LRQA has not been involved in the preparation of any material related to this scope of verification nor in devising the internal management and reporting systems that yielded associated data.

Management Responsibility

Shell's management was responsible for maintaining effective internal controls over the carbon credit procurement, reconciliation, retirement and Shell-branded certificate production processes. LRQA's responsibility was to carry out an assurance engagement on these processes in accordance with our contract with Shell. Ultimately, these processes have been approved by, and remain the responsibility of Shell.

LRQA's approach

Our verification has been conducted in accordance with the LRQA Verification Approach. To form our conclusions, the assurance engagement was undertaken as a sampling exercise and covered the following activities:

- Visited Shell Trading, 80 Strand, London, UK, and reviewed the Environmental Product Trading Business internal processes.
- Interviewed relevant staff responsible for managing these processes.

Level of Assurance & Materiality

The opinion expressed in this Assurance Statement has been formed on the basis of a limited level of assurance and at the materiality of the professional judgement of the Verifier.

LRQA's Opinion

Based on LRQA's approach, nothing has come to our attention that would cause us to believe that:

 The Environmental Product Trading Business internal processes that manage carbon credit procurement, reconciliation, retirement and Shell-branded certificate production are not in conformance with the fundamental principles of: relevance; completeness; consistency; accuracy; transparency; and conservativeness.

Points of Information

- LRQA has not verified any data, only the processes that manage the data.
- LRQA has not verified the integrity of individual projects or programs regards the generation of carbon credits.

Paul Jackson (Lead Verifier) For and on behalf of Lloyd's Register Quality Assurance Limited 1 Trinity Park, Bickenhill Lane, Birmingham, B37 7ES, United Kingdom. Issued: October 12, 2019 Expiry: October 12, 2020

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Due to inherent limitations in any internal control, it is possible that fraud, error, or non-compliance with laws and regulations may occur and not be detected. Further, the verification was not designed to detect all weakness or errors in internal controls so far as they relate to the requirements set out above as the verification has not been performed continuously throughout the period and the verification carried out on the relevant internal controls were on a test basis. Any projection of the evaluation of control to future periods is subject to the risk that the processes may become inadequate because of changes in conditions, or that the degree of compliance with them may deteriorate.

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